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Number 1. Jerry

This is so true! Young people think they know everything... about everything! What they don't understand is that experience is extremely important, and we are the people who have that experience. If they only listened to us, the older people who have lived through the same experiences, hopes and situations that they lived through, these younger people could learn so much from us.

Number 2. Max

I totally agree with Bill Gates here. For whatever reasons, young people now think that they deserve to be millionaires overnight! They don't understand that you have to be really patient and work hard in an ordinary, boring position for many years. Only then can you start to get those important promotions and one day, after a *lot* of work, possibly get the manager's job or another important position. What makes them think they're more entitled to big pay rises than other people who have worked at the company half their lives? Do they think that all these managers and CEOs of these successful companies just one day woke up in that position and with all that money? No! they had to work for it! You want a lot of money? Then work a lot!

Number 3. Francis

Unfortunately, this is so true. Young people now have a false idea of what is real. Where do they get this idea? From those falsely named 'reality shows'. Or, from the ideal lives they see every day. I just can't believe they can't understand that what they're watching isn't real life: it's acting! Real life is unfortunately a lot more boring than this. it's nobody's fault, it's just how it is.

Number 4. Carol

This is so typical of many young people I work with. If anything goes wrong, it's somebody else's fault. Stop blaming others if something doesn't go the way you want it to or if *you* get yourself in problems. Ah, but of course: if

they do something right, then *they* are the superstars, aren't they? It's because they're so amazing!

Number 5. Taylor

This is very true indeed. Young people complain about any authority figure, but they don't understand that when you're an adult, whoever's in charge is ten times worse than that. I've heard so many absolutely horrific experiences of how despicable bosses treat their employees. And the only thing they say is: if you don't like it, then find yourself another job! Young people need to be prepared that their boss isn't going to give them gold stars or diplomas for anything they do right: quite the contrary. They're going to shout at them, humiliate them and make them work overtime. Sometimes, bosses aren't very nice people at all.

Number 6. Sam

This is so true. Why don't they understand this? If you want a job, it comes with a lot of obligations, requirements and rules. And one of them is that you have to work every day, Monday to Friday, sun or rain, hot or cold, if you feel good or sick, because the company needs you, all the time. It's a long, boring routine with only the weekend to relax, but unfortunately, that's life and that's what the vast majority of jobs are like.

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Number 1. Mr Jenkins

Well, we were just so tired of people entering our property. We put cameras up outside and 'normal' NO ENTRY signs, but people didn't care and they still entered. So, we thought that we'd change tactics and make it a bit funnier... and scarier! I don't know if potential trespassers really believe we have a gun, but it's definitely worked. Now, no-one enters! Some neighbours and people passing by have asked us about the sign, and we all just laugh. It's definitely had the desired effect, even if some people do think we're a bit crazy!

Number 2. Henry Morgan

Well, we always seem to get complaints from a minority of customers, and after a while, we discovered that they basically complained for one of three main reasons. Most people love our food and everything we offer, considering the type of establishment we are. After all, we're not the Queen's personal chefs, for example! We're a simple, good quality local restaurant. But some people expected world-class delicacies, and of course, they are so demanding that they expected them to be ready in five minutes. But then, they complained that they didn't want to pay a lot! So, after we put this sign up, people laughed a lot and it has helped everyone to be a little more understanding about what they expect from us.

Number 3. Jerry Kendall

Well, this area does have a lot of accidents, but what annoys us the most is that even though we expect more accidents in bad weather conditions, we also expect people to drive more safely, which they don't. So, because the normal road signs didn't work, why not change it a little bit? And, it's actually worked. In bad weather and at night, drivers do actually drive more safely. So, mission accomplished!

Number 4. Mr Bennet

Well, this sign's funny because it changes the focus away from people, and more to the animals. It makes people think that we care more about our animals in the enclosure than our human visitors! It's not true, obviously, but it has helped people understand that they should respect the rules here, because they're made to keep everyone safe, whether we have two, four or more legs!

Number 5. Ms Scarborough

It's actually a very clear and effective way of communicating things. I don't think many people think they can outrun a guard dog, and they certainly know what would happen if they got caught. So, it makes them think about the very probable and logical consequences that would happen, a lot more than just a simple 'BEWARE OF THE DOG' sign that many of us just don't even pay attention to. Because it's different, it makes you think twice.

Number 6. Janet Strong

Like the other people have already said, a different, funny sign often creates a more effective message than the normal type. Because it's different, people react, and that's what they've done here. The funny play on words makes people look at why we spelt the word wrong, and makes them read the message below. It's certainly more effective than 'please do not urinate'!

- **Page 50, track 3**

Number 1

Fearsome French Gangster Uses Helicopter in Hollywood-style Jail Escape
Just like in a Hollywood action movie, frightening French gangster Redoine Faïd used 3 men armed with AK-47s to land a helicopter in the prison yard in the north of Paris, collect their man while the useless prison guards just watched, in an unbelievable escape.

Number 2

Devastating fire kills 10 in apartment tower
An unexpected fire in a 15-floor apartment tower has killed 10 residents and left more than 30 people in hospital for burns and respiratory problems. Fire and rescue crews are still tackling the blaze and police are investigating the cause of the fire.

Number 3

Tourist killed in boat explosion in Bahamas
A tourist has lost her life and 9 others are in critical conditions in hospital as a tour boat they were traveling on in the Bahamas caught fire and exploded. People from a nearby boat jumped into the water to rescue the survivors.

Number 4

'Hangry' woman bites off restaurant owner's ear after a food argument
Hungry and angry Jade Anderson lost control of her emotions and her teeth at a Chinese restaurant in Michigan, crazily pushing the owner's son, wife

and then finally taking a hungry bite of his ear as the owner was desperately pushing her out of his establishment.

Number 5

Woman almost loses finger in Shark attack

A tourist enjoying a trip of a lifetime almost lost her life in a terrifying attack as a group of docile tawny sharks she was feeding in north-west Australia sucked her finger and pulled her into the shark-infested waters, which are also home to crocodiles of up to 7 meters long. She also posted the whole horrifying ordeal on social media.

Number 6

‘Spiderman’ given French citizenship after rescuing child from 4th-floor balcony

22-year-old Malian migrant Mamoudou Gassama has been made a French citizen and has been offered a job by the Paris fire brigade, after he climbed four floors of a Paris apartment block to rescue a child hanging from the balcony.

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After hearing evidence and arguments presented by both sides, my final decision is against Mr and Mrs Duncan and in favour of Mrs Angela Cooke. However, Mrs Cooke must pay all legal and court costs for both sides for being in violation of not disclosing any potential risks or negative aspects of her property to the Duncans.

The reasons I’ve made this decision is based entirely – as always – on strict British law, and what the law states in this case. The law must always respect the clear, objective evidence presented to it. However, in this case, the evidence presented to the court has been unclear and ambiguous. Even the testimony presented by Mr Deakin was inconclusive and out of date, having been passed to him via generations, therefore eliminating any element of clear proof.

The 'evil presence' that the Duncans, their witnesses and defence talked about could be explained simply by the old age of the construction or animals either inside or outside the property, causing unusual sounds and smells, for example. After all, we must remember that the cottage is located in the countryside, in a rural setting.

My advice for you, Mr and Mrs Duncan, would be to do exactly the opposite of what Mrs Cooke did: sell the cottage, but promote its supernatural properties, if you so believe it has them. There are plenty of ghost fanatics out there who would love to live in a haunted house. Or, firstly check the cottage, both inside and out, for any strange animals that might be causing problems. Good luck, to all of you!

- **Page 63, track 5**

Well, we live directly opposite the Dawkins, and it was our garden she drove into first. I'm just so happy that she's OK. I mean, I know she's in the hospital tonight, but it's nothing serious.

I can't believe what happened. And when Daniel told me about it all and how everything happened, I still can't believe she didn't hit my car! I mean, she hit everything else all around it: the fence between my garden and Steve's at number 15, and Mrs Beecham's pond on the other side. I hear none of the fish died, though, which is good, because Maureen adores those fish! He would have gone crazy if anything had happened to them.

Well, the gates are completely ruined, so we'll have to fix them. I only just put them up about three months ago. We live diagonally opposite Mr and Mrs Dawkins and next to the Bakers. I'm just glad she's not seriously hurt. The rest is material and we can fix it. It's just money.

- **Page 90, track 6**

Number 1

The magical mirror proclaims her as the most beautiful woman in all the land.

As she escapes from the wicked witch – who is also her stepmother, by the way – she takes refuge in a small house in the woods.

The inhabitants of the house look after her, while she also looks after the house for them, cleans it and cooks their dinner while they work in the mine.

The evil queen arrives and tricks the poor girl into eating the poisoned apple, which puts her to sleep for eternity.

Number 2

She is supposedly the most beautiful girl in the kingdom, but she's trapped in a small room at the top of a tall tower.

She was trapped there by an evil woman.

Her elegant singing voice enchants everyone around her.

The only way to get to her is to climb up the tower, using her beautiful long, blonde hair.

Number 3

The princess is under an evil spell and will fall into a deep sleep forever if she pricks her finger on a needle from a spinning wheel.

An evil fairy put this spell on the princess.

One day, the princess indeed accidentally pricks her finger on a needle and immediately falls into a deep sleep.

The devastated king and queen put her sleeping body in a glass chamber.

A prince comes by the castle one day, is astounded by the princess's beauty and kisses her, immediately breaking the spell.

Number 4

She suffers a lot at the hands of her stepmother and stepsisters, almost living as a slave for them.

With the help of her friends the mice and her fairy godmother, they make her an amazing dress and she manages to finally get to the prince's ball, but only for a few hours: she must be home before midnight.

The prince is immediately attracted to this mysterious woman (it's a fancy dress ball and all the guests are wearing masks), but she runs away before it's too late.

As she is running away, she loses one of her glass shoes and this is the prince's only way of finding his princess again.

Much to the annoyance of her evil stepsisters and stepmother, the prince finally finds her and they marry and she once again discovers true happiness after so much suffering.

Number 5

An arrogant yet handsome prince receives a curse and is transformed into a hideous beast, along with his servants.

His only chance to change the curse is to fall in love.

But, he is angry, hates everyone and lives alone in his castle.

The young girl enters the castle one day and gradually teaches him how to love again.

The curse is broken.

Number 6

The brother and sister are lost in the woods and leave a trail of stones or breadcrumbs behind them.

They arrive at a house made entirely of delicious candies.

The old woman – or witch – that lives there wants to eat them.

They are smarter than the horrible old woman and work together to put her in the oven, kill her and escape from danger.

• Page 107, track 7

Number 1

I'm all my poor children have. I hate to think what would happen to them or how much they would suffer without me: they don't have anybody else! I

don't want the government to separate them: that would be torture for them. They've already experienced so much poverty and living on almost no money isn't easy, just imagine if they didn't have their mom around to look after them.

Number 2

Although I don't have any family, I feel I have so much to give still in life. I want to achieve my goals and use my studies to help prevent disease and suffering for hundreds or thousands of people. Please, help me finish my studies so I can cure more diseases for others.

Number 3

I know I'm really young, but I think that's why I deserve a chance. I have so much potential and all my life ahead of me. I'm still innocent and want to grow up and form a family.

Number 4

I'm all alone with my children. We've already suffered the devastation of losing a wife and mom, my kids just can't lose their dad as well, it's just not fair. I honestly believe I am an extremely useful person for the government and the world. The operations and missions we carry out can stop major terrorist plots and save lives. If the doctors make the decision to save my life, I can continue saving other people's lives.

Number 5

This disease has already destroyed our family and taken my dad, I don't want more family members crying because of this disease. I want my son to be able to grow up with a dad and help him through his difficult teenage years. I work in medicine too, so if I get this opportunity, as soon as I'm well again I can continue saving other people's lives.

Number 6

Just think of my baby daughter, I can't leave her now. It would be so traumatic for her. Believe me, my poor husband is simply terrified at the thought of losing me. It's so unfair, my family need me.

Number 7

Just because my children are older now doesn't mean they would suffer less. They need their mother, just like anyone else. I still have so much energy, ideas and feelings to give back to the world, to my people. I can help the oppressed and discriminated. My life can give hope and a voice to others.

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Interviewer: Hello, Miss Clarkson. Thank you very much for joining us today and talking about this very traumatic experience for you. I understand how difficult this must be for you.

Miss Clarkson: Hello, yes, that's right. But, I want to talk about what my life was like before he took it all away from me. Thanks to that man's stupid actions, all my hopes, dreams and aspirations are destroyed, completely and forever. I wanted to be a doctor after finishing university. It was still a long way to go, and everyone knows that medicine is extremely difficult, but I had even chosen my speciality: paediatrics. But now, of course, that's all gone, and I'll never get those dreams back again. Now the only thing I can hope for is to maybe one day be able to walk on my own.

Interviewer: And, what was your daily life like, before the accident?

Miss Clarkson: Well, it was really normal. I was very active, and I loved doing exercise. Nothing serious, you know, but I used to go the park most afternoons or evenings. I used to run a little with my dog and sometimes meet up there with my friends. Just hang out, you know? Obviously I had a lot of work at university and was really busy with assignments and tests, but it was also a lot of fun, and so interesting to learn about such fascinating things every day.

Interviewer: Thank you very much. And now, after some time to come to terms with what has happened, how do you feel about this situation?

Miss Clarkson: More than anything, I suppose I feel really disappointed and frustrated. I mean, it changes everything, you know. The feeling of disappointment and frustration is what hits me the most, knowing that none of this is my fault. That's what hurts the most.

Interviewer: And I'm now speaking to Mr Keith Jackson, one of Mr Fitzgerald's closest business associates. Mr Jackson, could you tell us about the type of person Mr Fitzgerald is for you?

Mr Jackson: Yes, of course. Well, he's definitely a determined type of guy. When he wants something, he does anything and everything he can to get it, you know? And I have to say that in this aspect he can be extremely aggressive in some of his tactics. Of course, I'm glad that he's on my side for business, because I really wouldn't like to be on the receiving end of some of his negotiations. Apart from aggressive, I suppose he can also be quite offensive and rude at times. He honestly only cares about himself and doesn't waste any time or energy considering other people's feelings, so I would definitely also say that selfish describes him well, too.

Interviewer: And, because you have spent time with him during high-stress moments, how would you describe Mr Fitzgerald at these moments of stress?

Mr Jackson: Well, the one tip I would give is at these times, get away from him! Because he shouts a lot, at everyone around him, he becomes a bit aggressive at times and has even thrown objects around the office!

Interviewer: Wow. So, how do his employees see him, then?

Mr Jackson: Well, they actually have a nickname for him. He hasn't heard it, of course. But they call him the Hulk! Most of them don't really like working for him, they're scared of him, but also just don't like how he treats them.

Interviewer: And so how did you meet Mr Fitzgerald?

Mr Jackson: Well, it's a funny story. I actually met him when a colleague of mine asked me to do a favour for him. He had to negotiate with Mr Fitzgerald, but because he is so horrible, my colleague just couldn't. He begged me to take his place because he just didn't want to be around Mr Fitzgerald. Although it was a very awkward experience for me, as I said before, it's much better to have him on your side than against you.

Interviewer: OK, thank you very much for your comments, Mr Jackson. We really appreciate it. And thank you for your time.

Mr Jackson: Thank you.